

# Blockwise Quarterly Report

October 1–December 31, 2023



## Report Structure

1. Benchmarking Data — [Pg. 2](#)
2. Countywide Average Scores Breakdown — [Pg. 3-8](#)
3. Average Scores Breakdown by Divisions — [Pg. 9-28](#)
4. Methodology — [Pg. 29-30](#)

# Countywide | N = 4,937

## Benchmark Data — Countywide

	SAFETY	FAIRNESS	RESPECT	VOICE
Harris County Sheriff's Office	51%	57%	67%	67%
Cohort	58%	55%	66%	68%
National	65%	56%	67%	68%

**National Benchmark Surveys.** The National Benchmark Blockwise Survey reaches over 6,000 residents across the country in over 1,000 communities. The survey content for each matches the same questionnaires we administer to our client communities. **The national scores are adjusted for your demographics** in order to give a sense of what the scores would look like if the whole country looked like your community. By making these adjustments, we minimize differences between the national score and your score that's based solely on demographics.

**Cohorts.** To provide information to our clients on how residents in similar communities feel, we create a score at the "cohort" level. A cohort is a group of similar communities, based on demographics from the Census Bureau, including population density, age distribution, race/ethnicity distribution, gender, and median income. By using this approach rather than focusing just on size or geographic area, the cohorts are more relevant for each client.

**Your cohort group included the following communities:** Los Angeles County, CA; Cook County, IL; New York County, NY; Kings County, NY; Maricopa County, AZ; Queens County, NY; Clark County, NV; San Diego County, CA; King County, WA.

*The national and cohort data is based on a survey conducted in May 2023. Future reports will implement a new quarterly surveying system to showcase the latest benchmarking data.*

# Countywide | N = 4,937

## Average Scores Breakdown — Countywide

### Safety

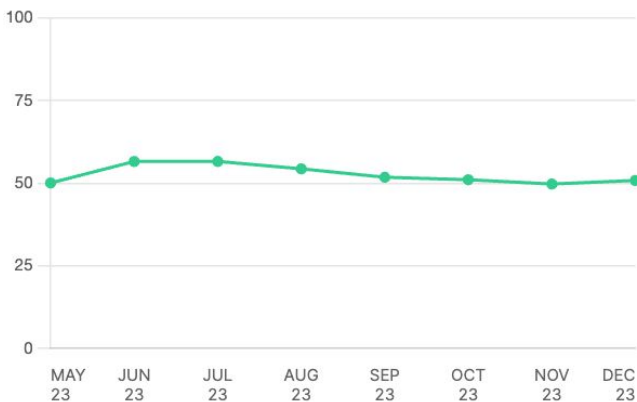
**51%**

of residents feel mostly safe or completely safe in their neighborhood.

#### Demographic breakdown

<b>53%</b>	White
<b>53%</b>	Black/ African American
<b>51%</b>	Asian
<b>50%</b>	Hispanic/ Latino
<b>48%</b>	American Indian or Alaska Native

#### Scores over time



#### Benchmarking

Harris County	54%
Cohort Score	58%
National Score	64%

# Countywide | N = 4,937

## Average Scores Breakdown — Countywide

### Fairness

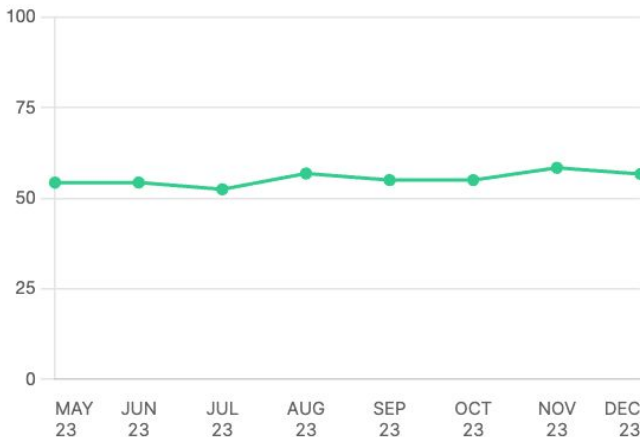
**57%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

#### Demographic breakdown

- 64%** Asian
- 59%** White
- 54%** Hispanic/Latino
- 50%** American Indian or Alaska Native
- 48%** Black/ African American

#### Scores over time



#### Benchmarking

- Harris County 55%
- Cohort Score 54%
- National Score 55%

# Countywide | N = 4,937

## Average Scores Breakdown — Countywide

### Respect

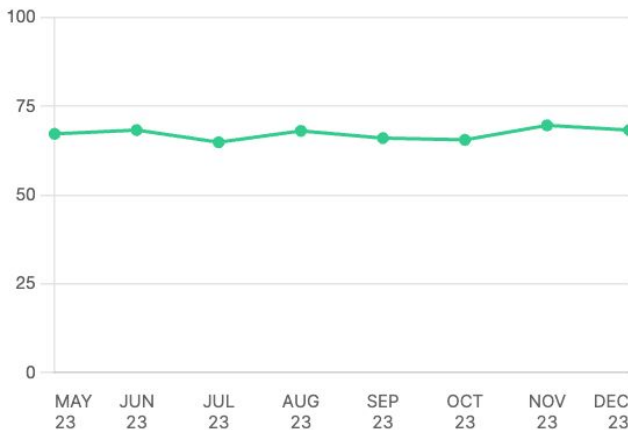
**67%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

#### Demographic breakdown

<b>72%</b>	White
<b>71%</b>	Asian
<b>65%</b>	Hispanic/Latino
<b>58%</b>	Black/ African American
<b>51%</b>	American Indian or Alaska Native

#### Scores over time



#### Benchmarking

Harris County	67%
Cohort Score	65%
National Score	66%

# Countywide | N = 4,937

## Average Scores Breakdown — Countywide

### Voice

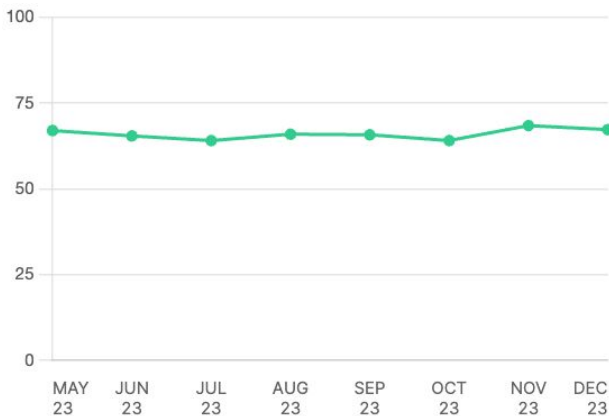
**67%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

#### Demographic breakdown

<b>71%</b>	White
<b>69%</b>	Asian
<b>62%</b>	Black/ African American
<b>62%</b>	Hispanic/ Latino
<b>56%</b>	American Indian or Alaska Native

#### Scores over time



#### Benchmarking

Harris County	65%
Cohort Score	67%
National Score	67%

# Countywide | N = 4,937

## Average Scores Breakdown — Countywide

### Transparency

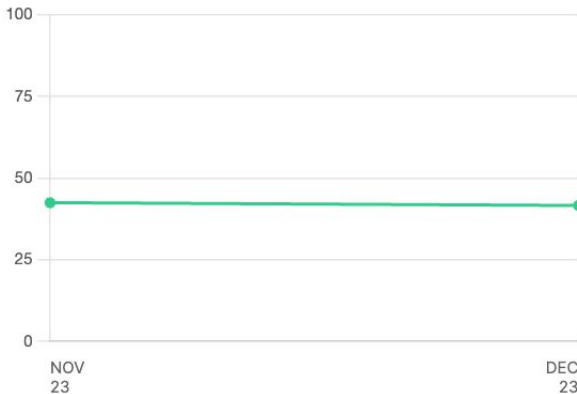
**42%**

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

#### Demographic breakdown

- 55%** Asian
- 46%** Hispanic/Latino
- 43%** American Indian or Alaska Native
- 41%** White
- 39%** Black/ African American

#### Scores over time



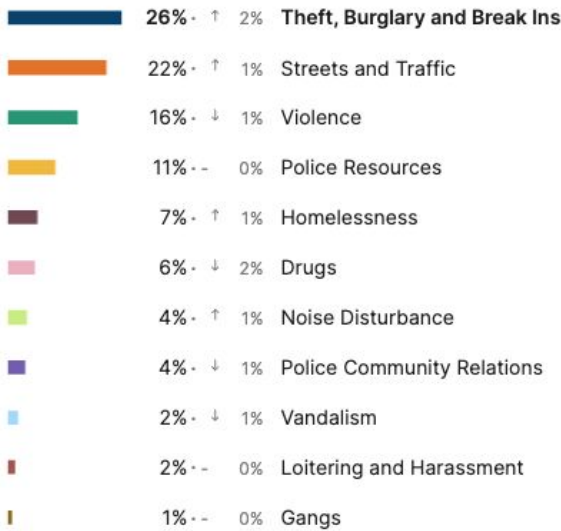
[Benchmarking data not yet available for the Transparency score.]

# Countywide | N = 4,937

## Top Safety Concerns – Countywide

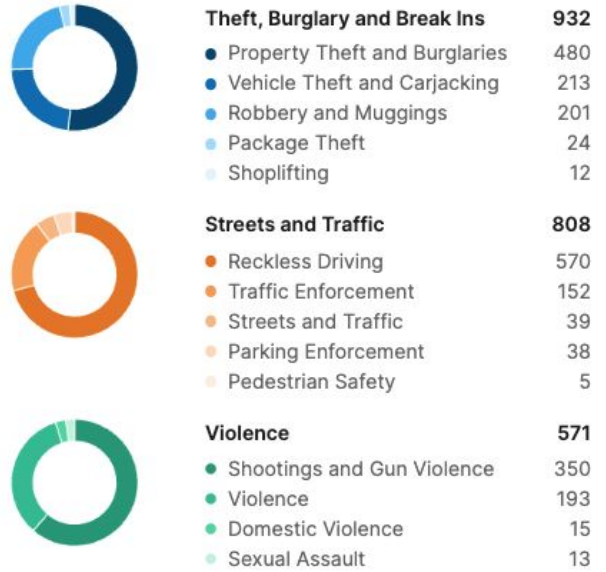
### Top concerns

3636 labeled responses out of 5064

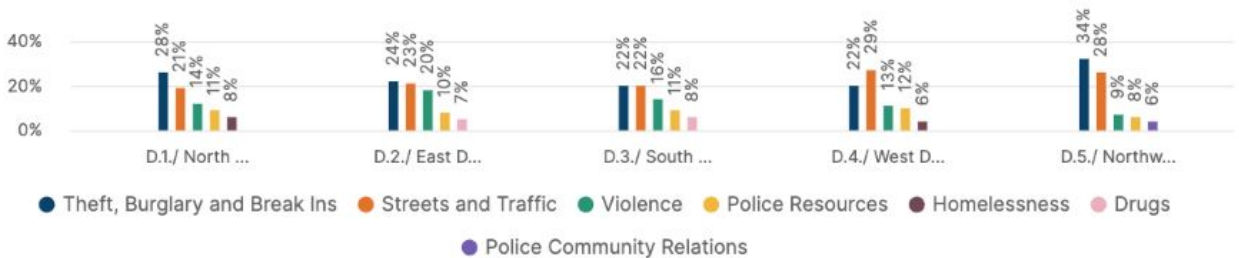


### Top 3 concerns breakdown

Number of responses by leading subtopic



### Top concerns by area





# District 1/North District | N = 922

## Average Scores Breakdown — District 1/North District

### Safety

**50%**

of residents feel mostly safe or completely safe in their neighborhood.

#### Demographic breakdown

**53%**

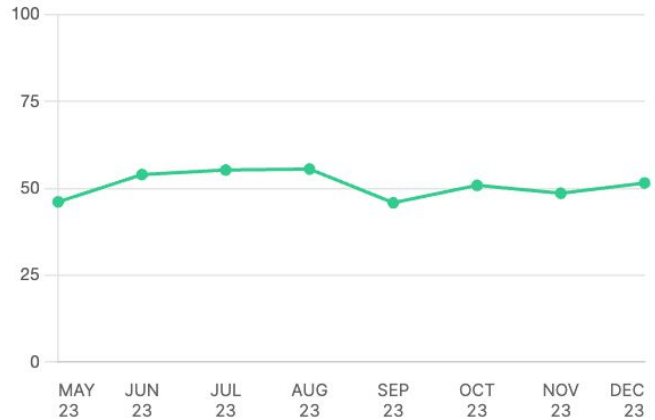
Black/ African American

**51%**

White

**51%**

Hispanic/ Latino



### Fairness

**57%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

#### Demographic breakdown

**60%**

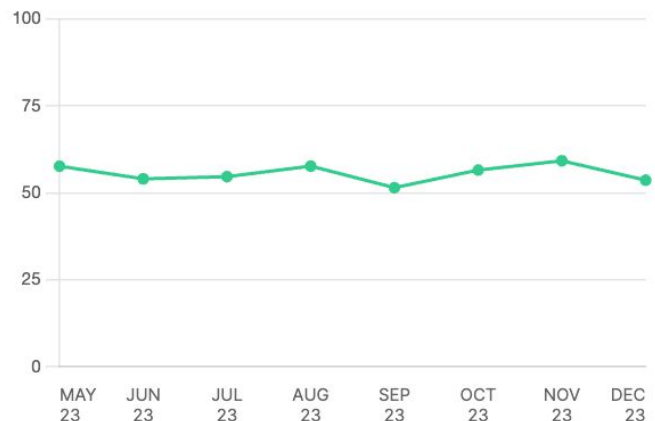
White

**52%**

Hispanic/ Latino

**48%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 1/North District | N = 922

## Average Scores Breakdown — District 1/North District

### Respect

#### Demographic breakdown

**69%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

**75%**

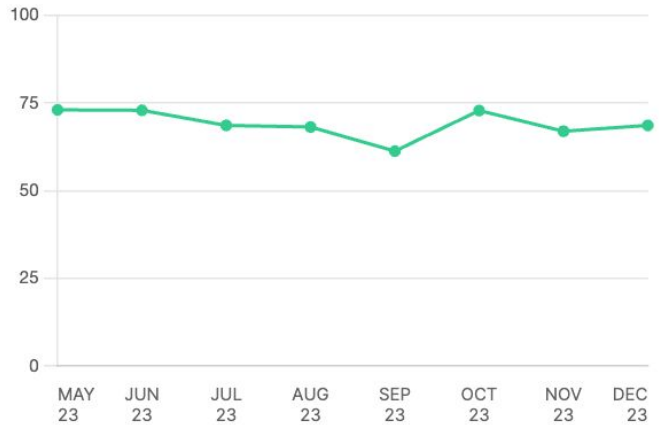
White

**68%**

Hispanic/Latino

**57%**

Black/ African American



### Voice

#### Demographic breakdown

**69%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

**74%**

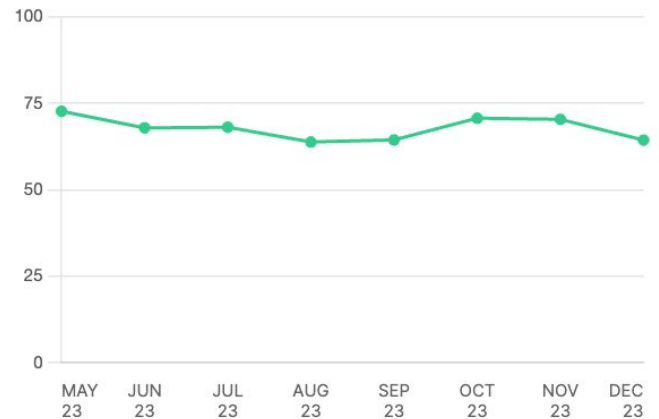
White

**66%**

Hispanic/Latino

**60%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 1/North District | N = 922

## Average Scores Breakdown — District 1/North District

### Transparency

**42%**

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

#### Demographic breakdown

**43%**

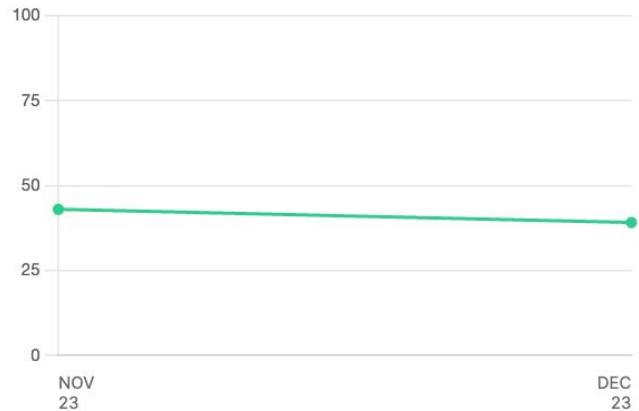
Hispanic/Latino

**41%**

White

**38%**

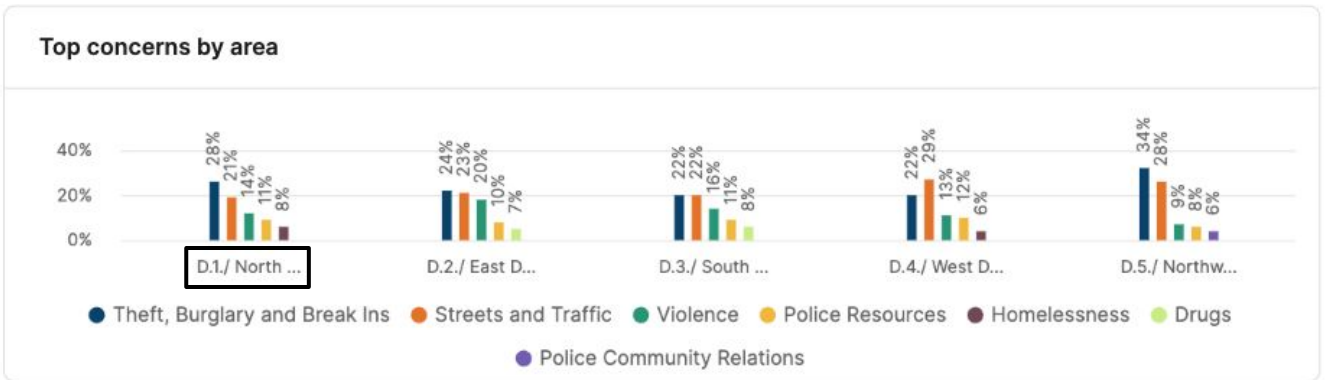
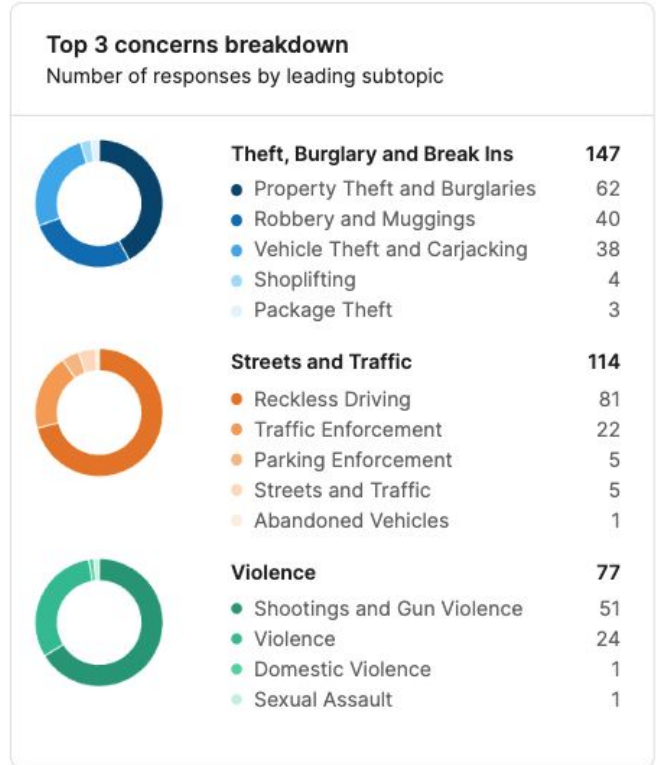
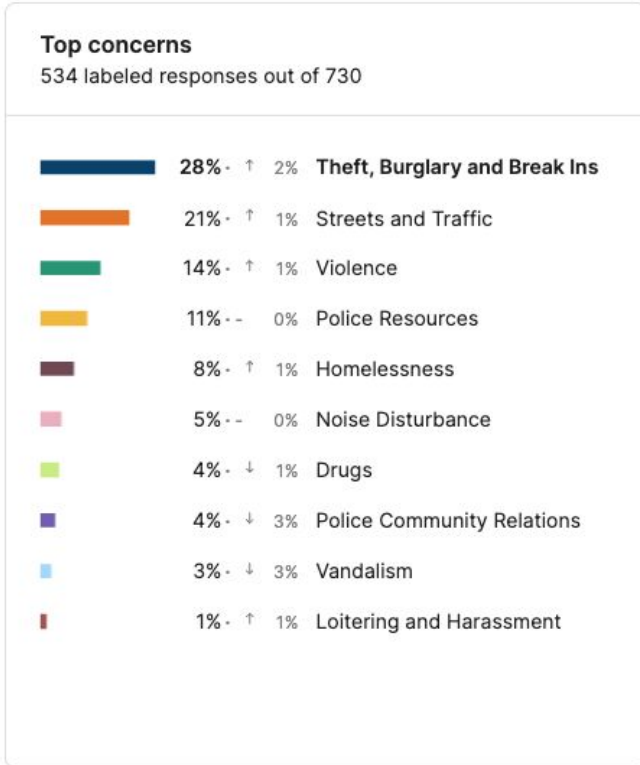
Black/ African American



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# District 1/North District | N = 922

## Top Safety Concerns — District 1/North District



# District 2/East District | N = 959

## Average Scores Breakdown — District 2/East District

### Safety

**47%**

of residents feel mostly safe or completely safe in their neighborhood.

#### Demographic breakdown

**53%**

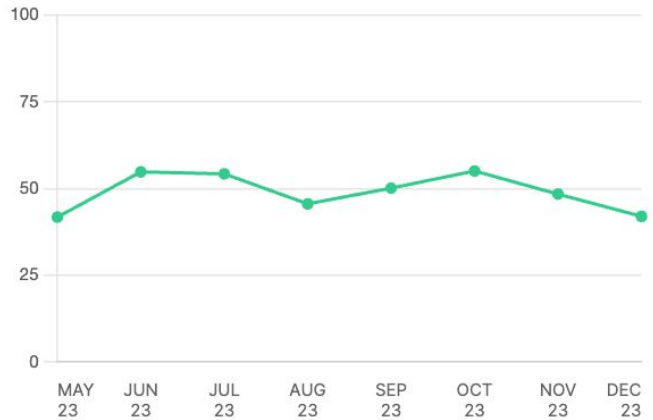
White

**47%**

Black/ African American

**41%**

Hispanic/ Latino



### Fairness

**52%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

#### Demographic breakdown

**58%**

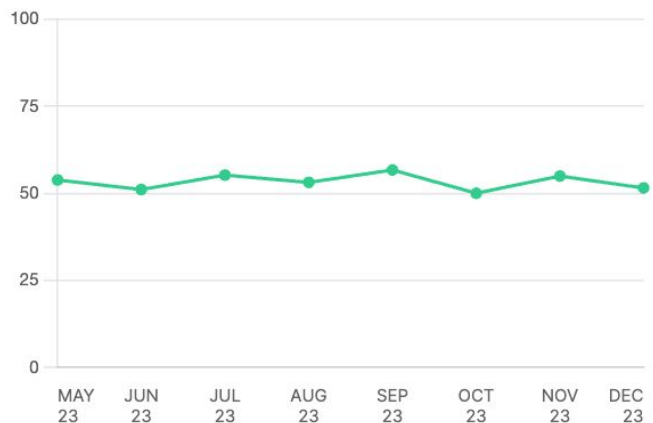
White

**51%**

Hispanic/ Latino

**46%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 2/East District | N = 959

## Average Scores Breakdown — District 2/East District

### Respect

**65%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

#### Demographic breakdown

**69%**

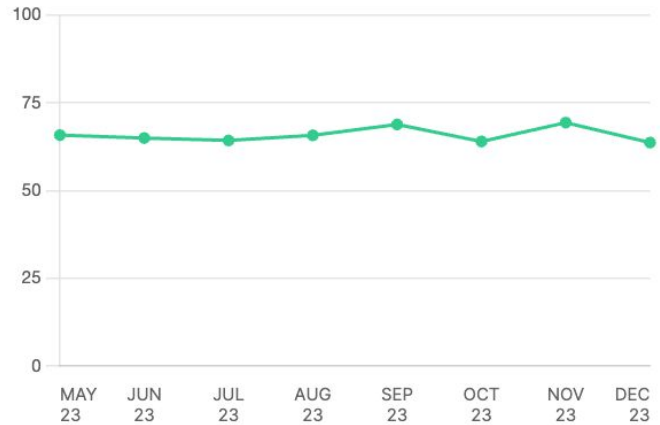
White

**64%**

Hispanic/Latino

**58%**

Black/ African American



### Voice

**64%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

#### Demographic breakdown

**70%**

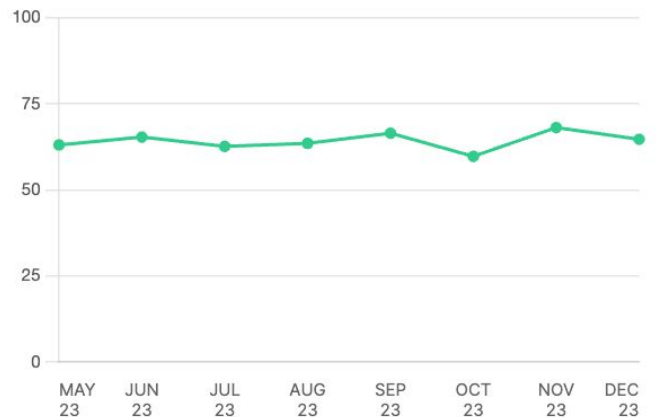
White

**61%**

Hispanic/Latino

**59%**

Black/ African American



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# District 2/East District | N = 959

## Average Scores Breakdown — District 2/East District

### Transparency

**43%**

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

#### Demographic breakdown

**46%**

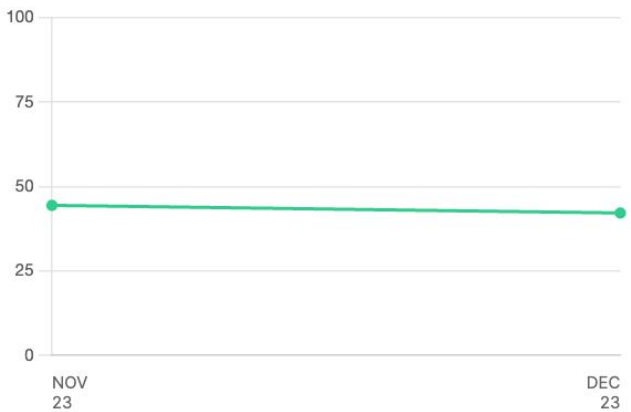
Hispanic/Latino

**45%**

White

**39%**

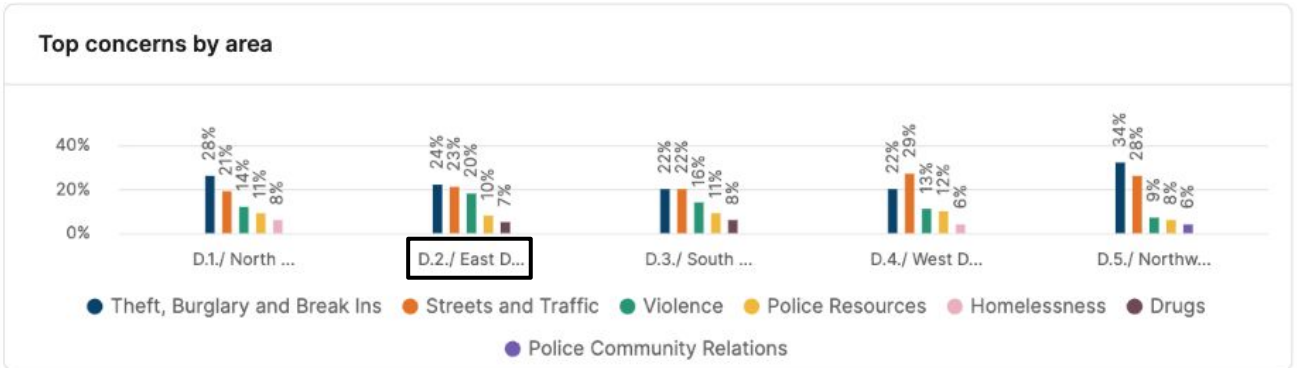
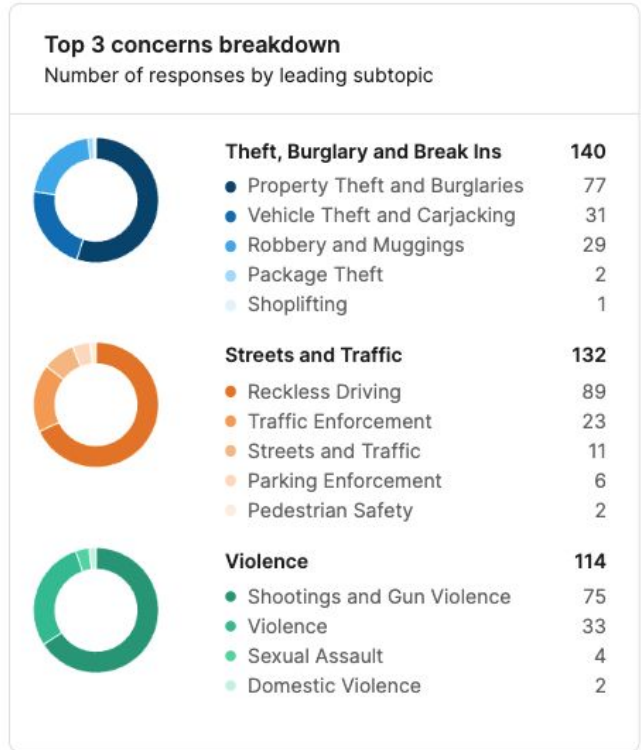
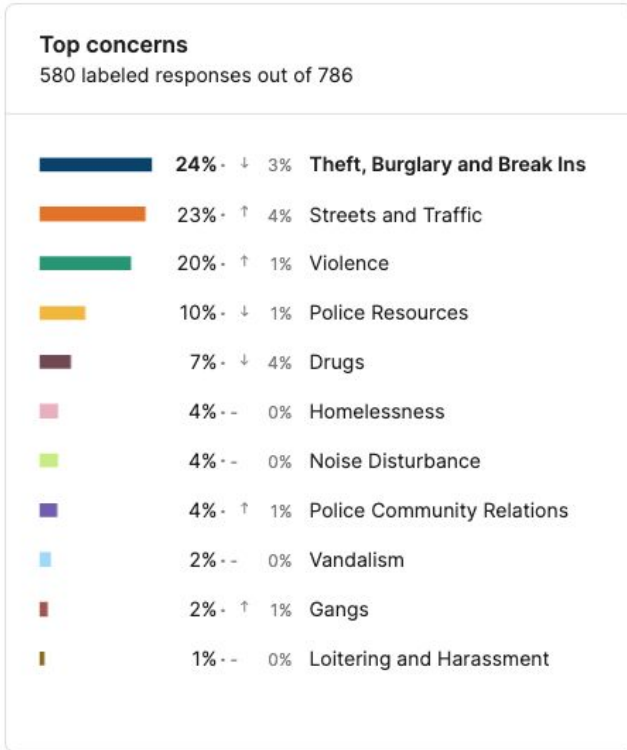
Black/ African American



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# District 2/East District | N = 959

## Top Safety Concerns — District 2/East District





# District 3/South District | N = 1,171

## Average Scores Breakdown — District 3/South District

### Safety

#### Demographic breakdown

**50%**

of residents feel mostly safe or completely safe in their neighborhood.

**57%**

Black/ African American

**51%**

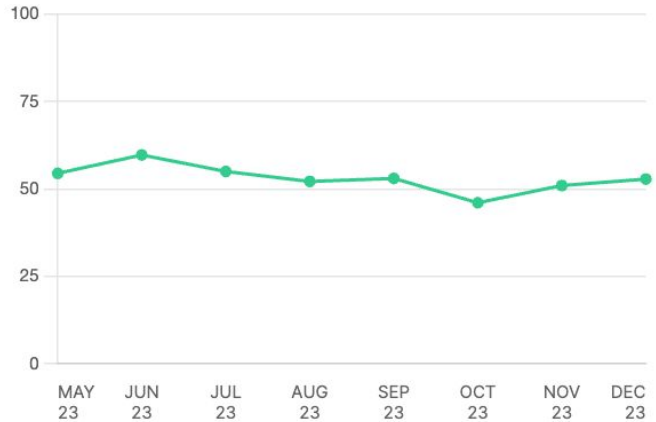
White

**51%**

American Indian or Alaska Native\*

**50%**

Hispanic/ Latino



### Fairness

#### Demographic breakdown

**56%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

**58%**

White

**55%**

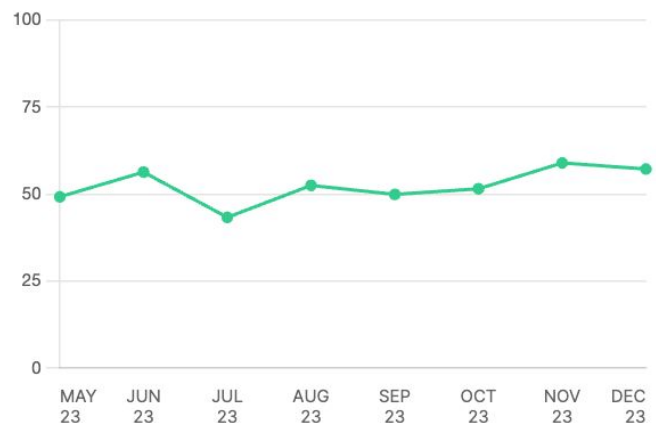
Hispanic/ Latino

**52%**

American Indian or Alaska Native\*

**46%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 3/South District | N = 1,171

## Average Scores Breakdown — District 3/South District

### Respect

#### Demographic breakdown

**67%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

**72%**

White

**66%**

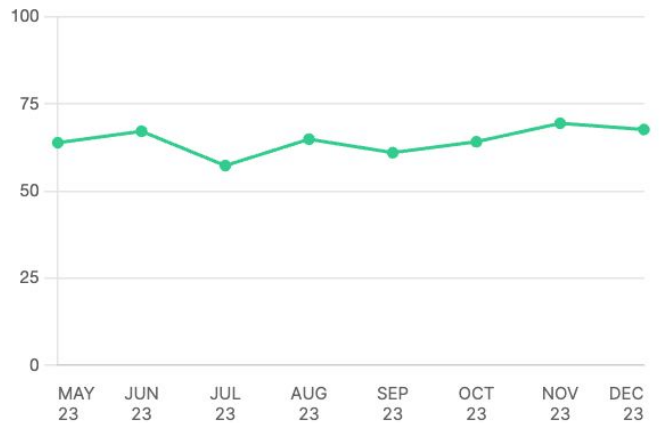
Hispanic/Latino

**56%**

Black/ African American

**52%**

American Indian or Alaska Native\*



### Voice

#### Demographic breakdown

**66%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

**71%**

White

**65%**

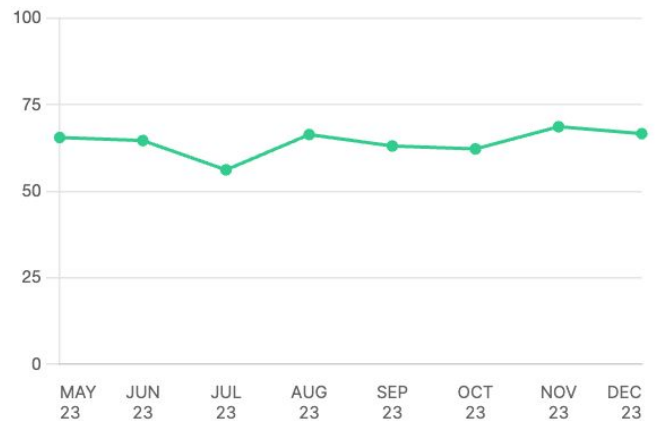
Black/ African American

**61%**

Hispanic/Latino

**48%**

American Indian or Alaska Native\*



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 3/South District | N = 1,171

## Average Scores Breakdown — District 3/South District

### Transparency

#### Demographic breakdown

**43%**

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

**51%**

Hispanic/Latino

**50%**

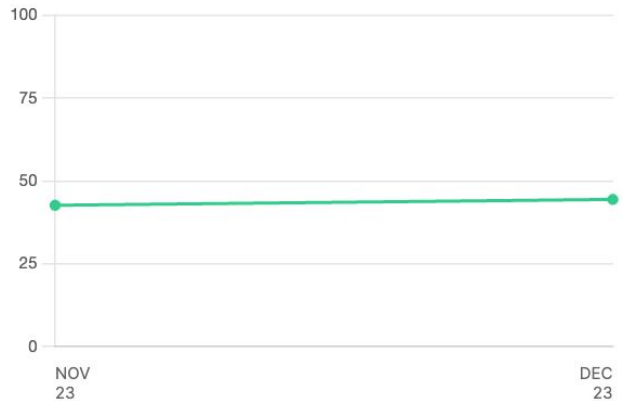
American Indian or Alaska Native\*

**40%**

White

**39%**

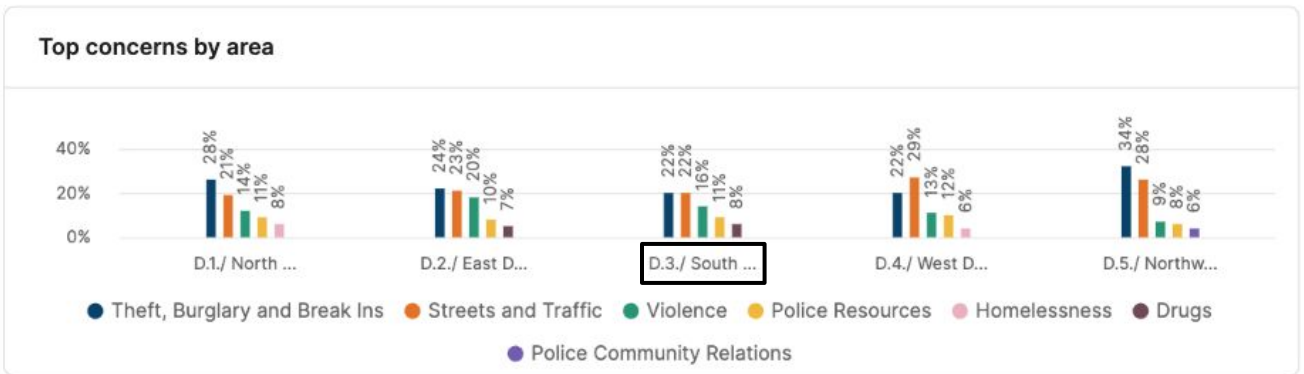
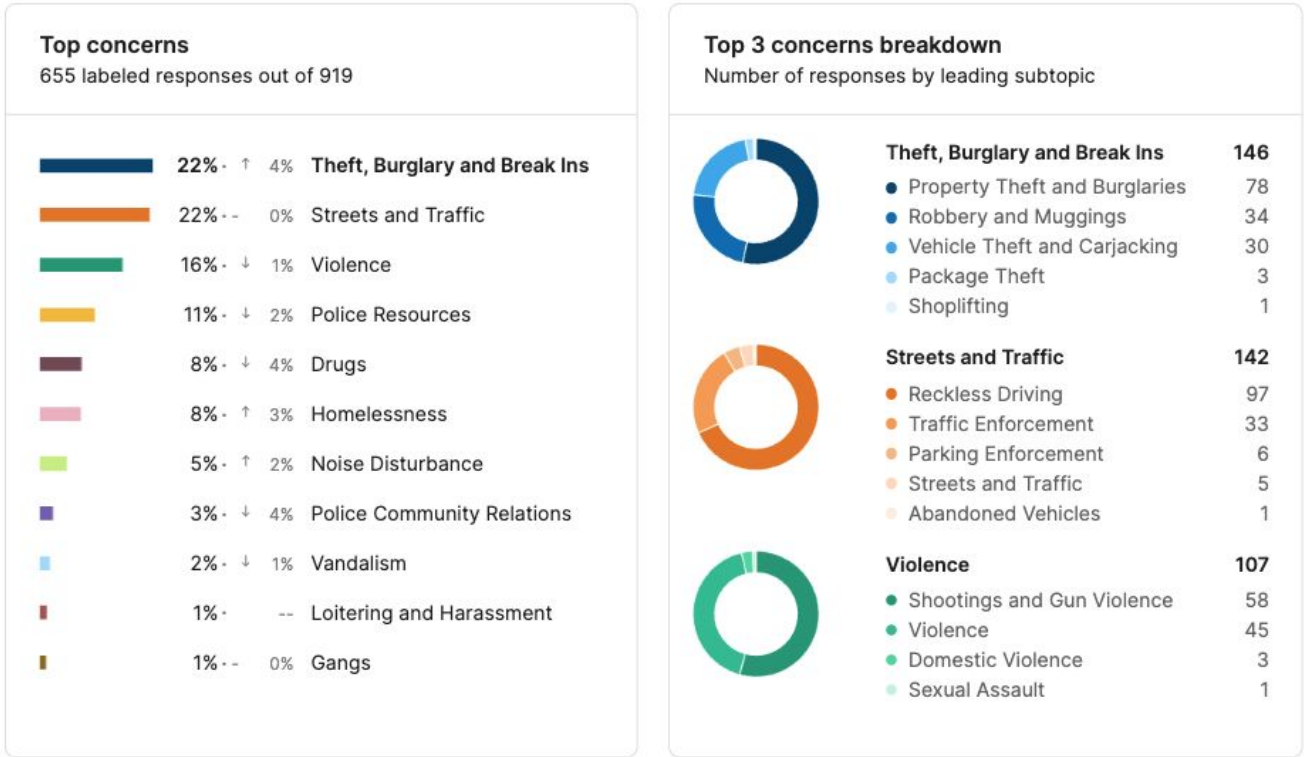
Black/ African American



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# District 3/South District | N = 1,171

## Top Safety Concerns — District 3/South District



# District 4/West District | N = 1,245

## Average Scores Breakdown — District 4/West District

### Safety

#### Demographic breakdown

**52%**

of residents feel mostly safe or completely safe in their neighborhood.

**56%**

White

**54%**

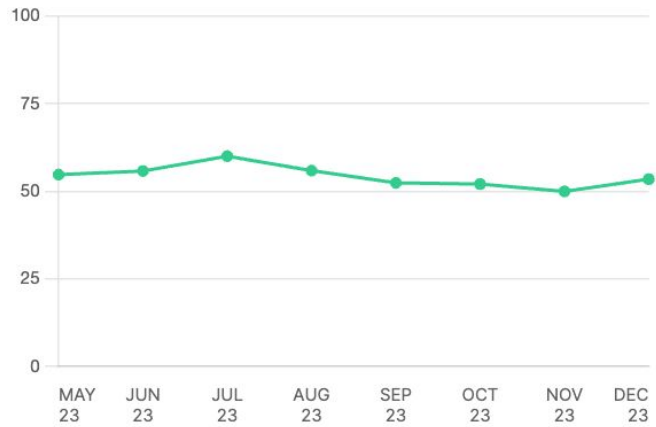
Hispanic/Latino

**53%**

Black/ African American

**50%**

Asian



### Fairness

#### Demographic breakdown

**58%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

**67%**

Asian

**58%**

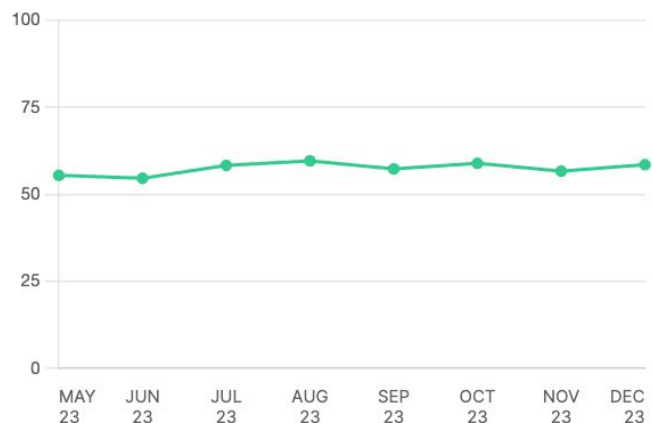
White

**53%**

Hispanic/Latino

**50%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 4/West District | N = 1,245

## Average Scores Breakdown — District 4/West District

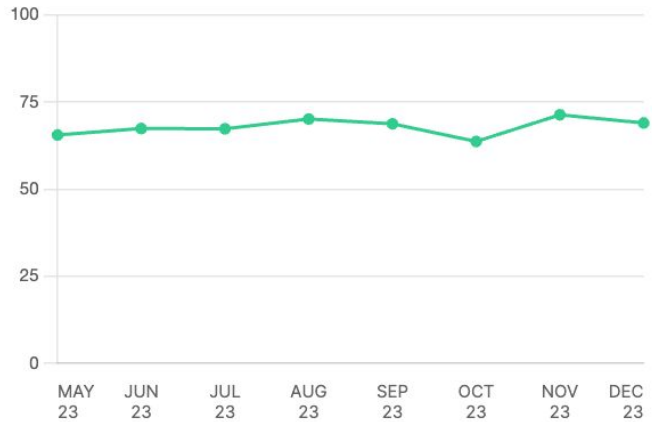
### Respect

**68%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

#### Demographic breakdown

<b>71%</b>	White
<b>71%</b>	Asian
<b>64%</b>	Hispanic/Latino
<b>62%</b>	Black/ African American



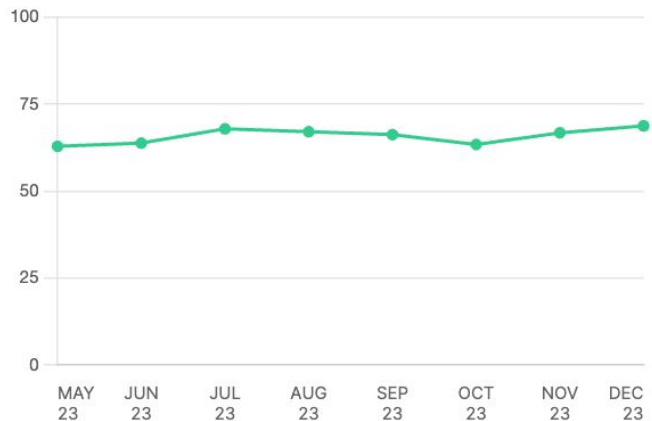
### Voice

**66%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

#### Demographic breakdown

<b>70%</b>	White
<b>68%</b>	Asian
<b>64%</b>	Black/ African American
<b>60%</b>	Hispanic/Latino

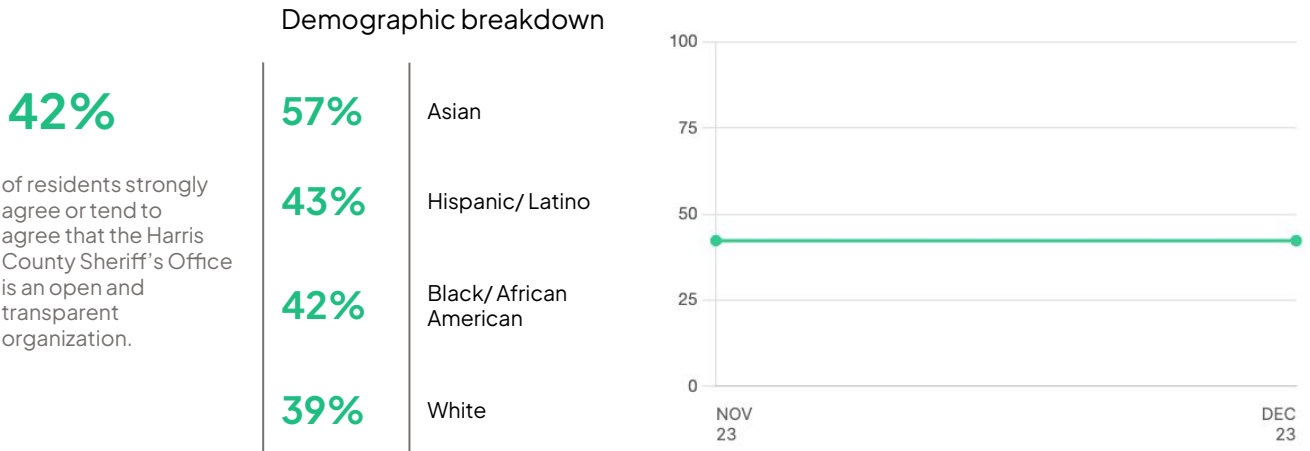


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# District 4/West District | N = 1,245

## Average Scores Breakdown — District 4/West District

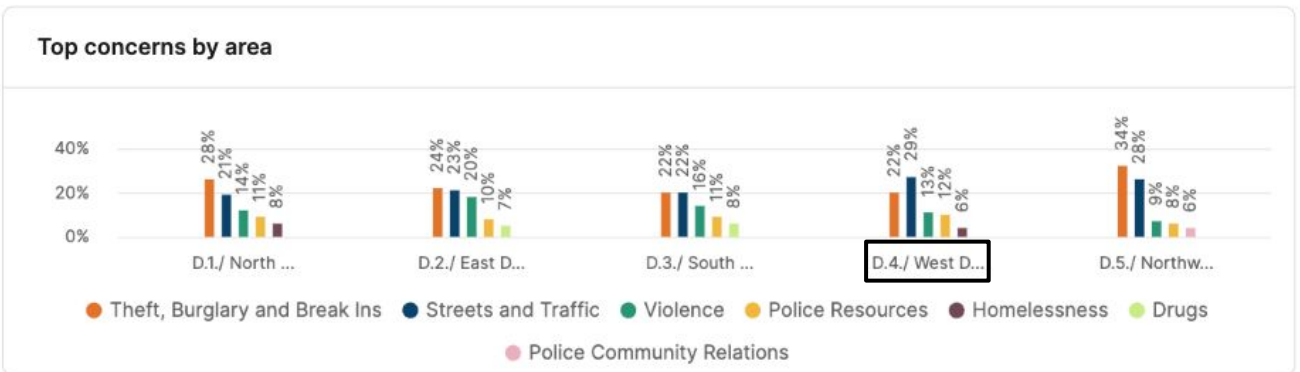
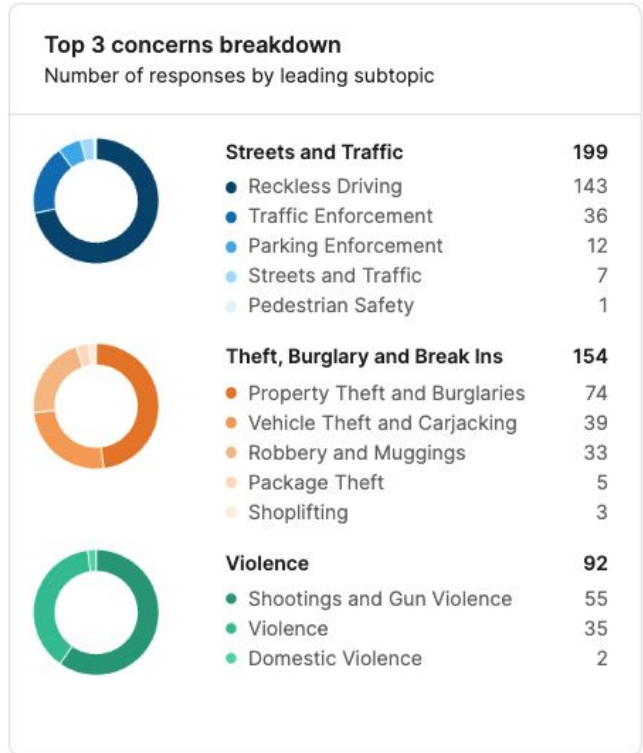
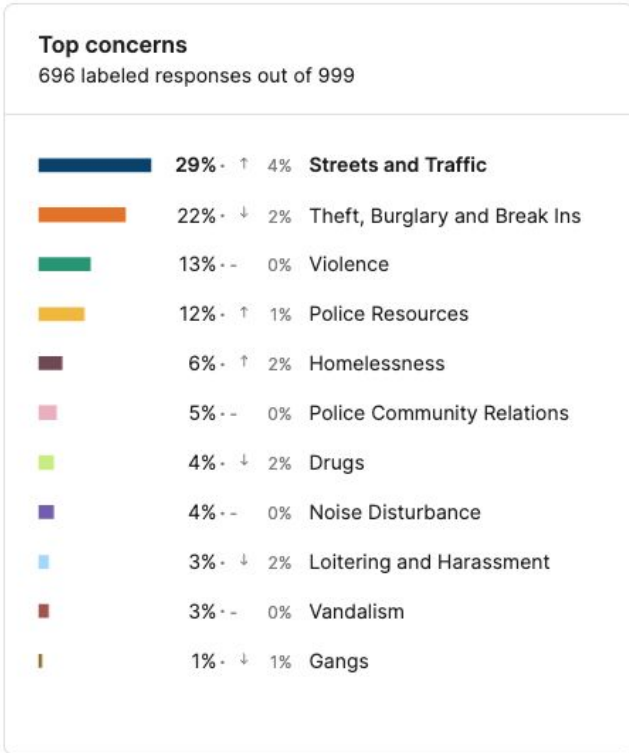
### Transparency



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 4/West District | N = 1,245

## Top Safety Concerns — District 4/West District





# District 5/Northwest District | N = 640

## Average Scores Breakdown — District 5/Northwest District

### Safety

**53%**

of residents feel mostly safe or completely safe in their neighborhood.

#### Demographic breakdown

**64%**

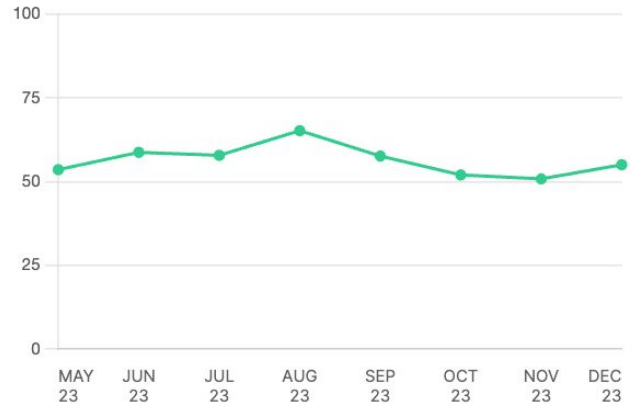
Black/ African American

**57%**

Hispanic/ Latino

**56%**

White



### Fairness

**61%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

#### Demographic breakdown

**59%**

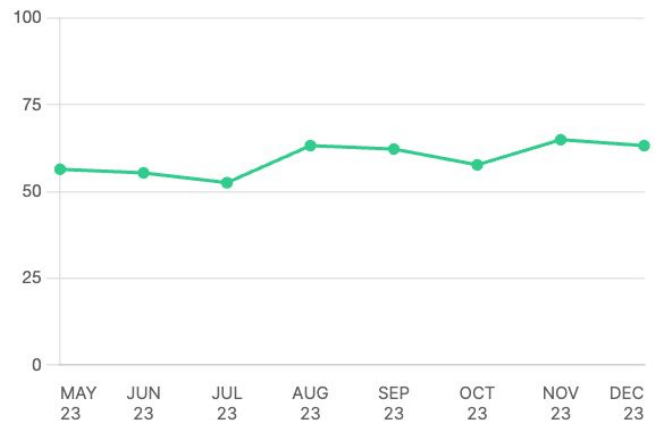
White

**58%**

Hispanic/ Latino

**54%**

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 5/Northwest District | N = 640

## Average Scores Breakdown — District 5/Northwest District

### Respect

**68%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

#### Demographic breakdown

**71%**

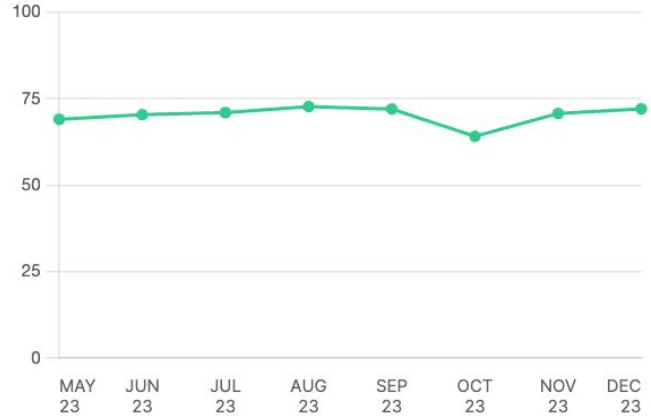
White

**64%**

Hispanic/Latino

**56%**

Black/ African American



### Voice

**68%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

#### Demographic breakdown

**69%**

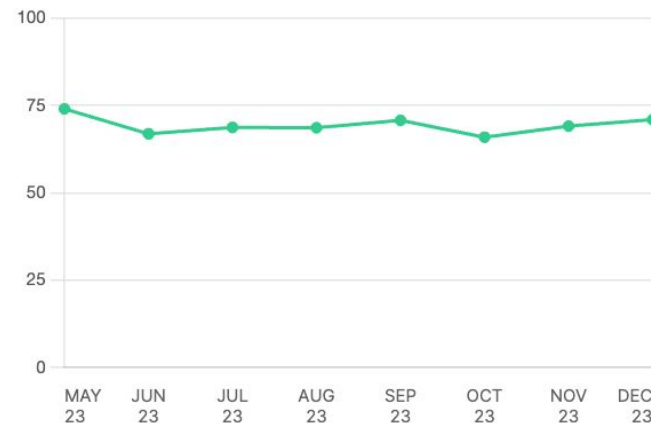
White

**64%**

Hispanic/Latino

**62%**

Black/ African American

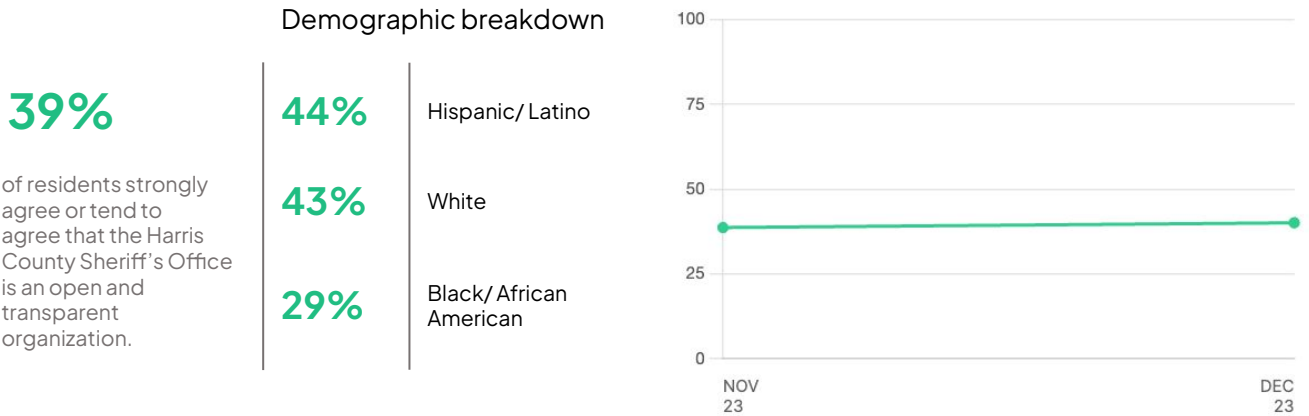


Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 5/Northwest District | N = 640

## Average Scores Breakdown — District 5/Northwest District

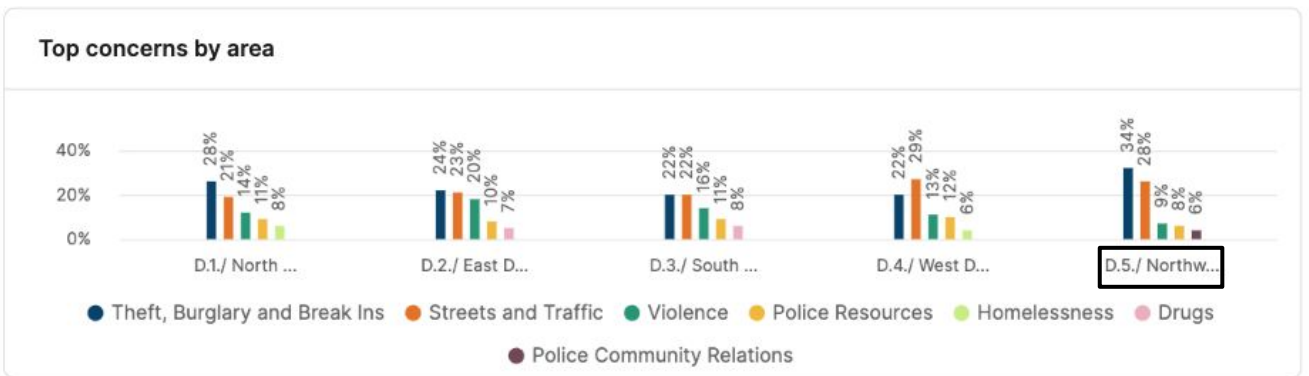
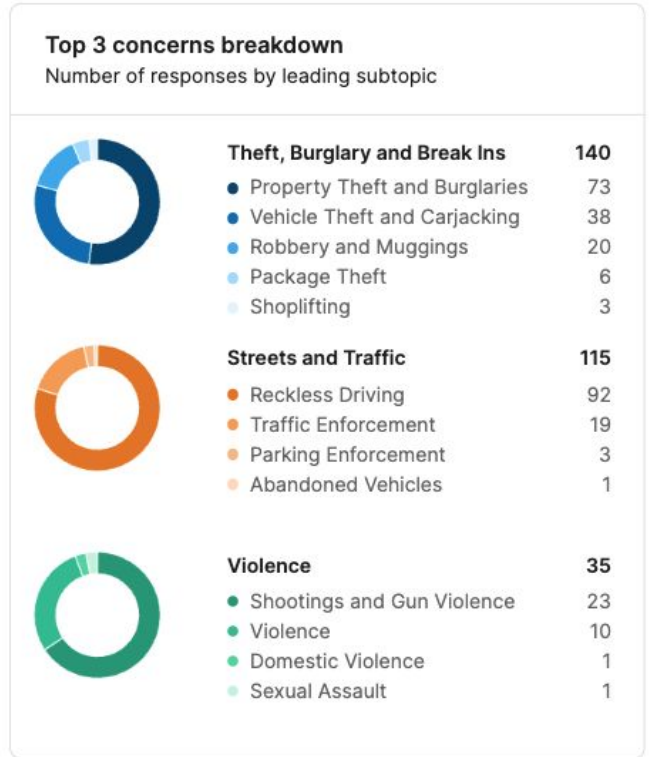
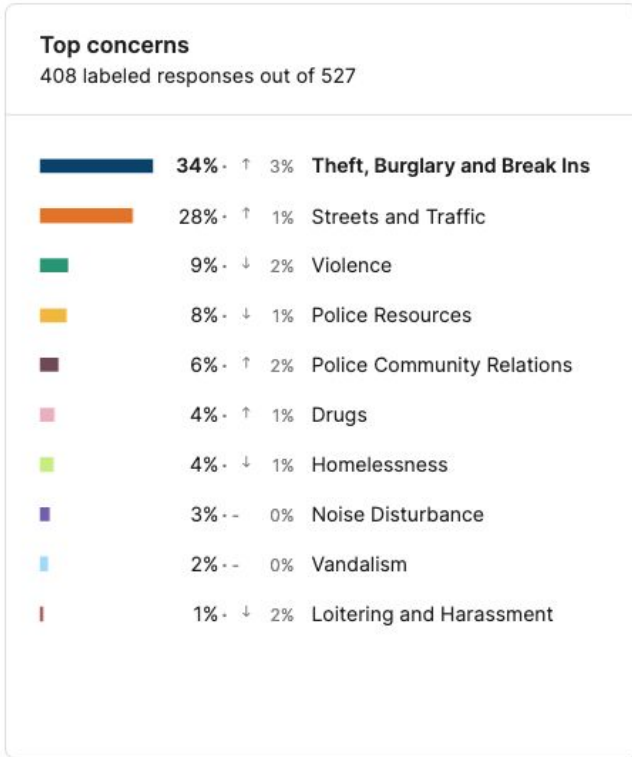
### Transparency



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (\*). Use these scores with caution.

# District 5/Northwest District | N = 640

## Top Safety Concerns — District 5/Northwest District



## Methodology

- **4,937 respondents** were recruited online between October 1st and December 31st, 2023, using targeted ads on various platforms (e.g., social media) as well as via online survey panels.
- Zencity's survey methods achieve representation at the city level by matching respondent data to the U.S. Census Bureau's race, ethnicity (Hispanic/Latino), age, and gender distributions in Harris County.
- Rake-weighting was applied as a statistical safeguard to balance out any remaining discrepancies in distribution so no demographic group is overrepresented or underrepresented in the final score.
- **To learn more about the survey methodology, visit <https://zencity.info/survey-methodology>.**

## Report Structure

- For each district and the countywide level, the report first provides an overview of the overall scores, **covering five key measures:** Safety, Fairness, Respect, Voice, and Transparency, **with a demographic breakdown** for each and **a presentation of the scores over time**. The measure scores are an average of between one and three questions. The questions included in each measure **are listed on the following page**. Note: The question to measure perception of Transparency was only introduced to the survey in November.
- For the countywide level, the report also **compares Harris County's scores** to the **national benchmark survey and a cohort of similar communities** based on demographics from the Census Bureau.
- The report then presents **the top concerns raised by respondents** in the open-text question, *What is the number one issue or problem in your local area that you would like the police to deal with?*

## Measure Questions

1. **Safety:**
  - a. When it comes to the threat of crime, how safe do you feel in your neighborhood?
2. **Fairness:**
  - a. To what extent do you agree or disagree with the following statement? In general, the police in my area treat everyone fairly regardless of who they are.
  - b. To what extent do you agree or disagree with the following statement? In general, the police in my area provide the same quality of service to all individuals.
3. **Respect:**
  - a. To what extent do you agree or disagree with the following statement? In general, the police in my area would treat you with respect if you had contact with them for any reason.
  - b. To what extent do you agree or disagree with the following statement? In general, the police in my area treat local residents with respect.
4. **Voice:**
  - a. To what extent do you agree or disagree with the following statement? In general, the police in my area are approachable.
  - b. To what extent do you agree or disagree with the following statement? In general, the police in my area listen to and take into account the concerns of local residents.
  - c. How willing would you be to contact the sheriff's office if you were a victim of a crime or were worried about something?
5. **Transparency:**
  - a. To what extent do you agree or disagree with the following statement? The Harris County Sheriff's Office is an open and transparent organization.